

Attending your appointment via Video Call



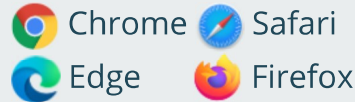
What you will need to attend your appointment: A device that has a web-camera, mic and speakers (most devices have these built in).



Video Call is **safe, secure** and no information you enter is stored.

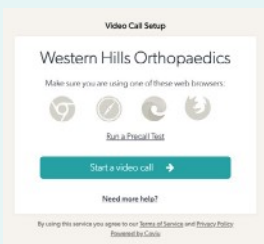


You need a good internet connection and a recent version of one of these browsers [↗](#):



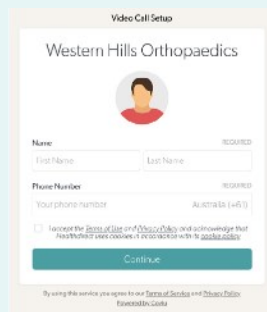
Go to: <https://integrohealth.com.au/room/> OR <https://vcc.healthdirect.org.au/t/integrohealth/join>

1.



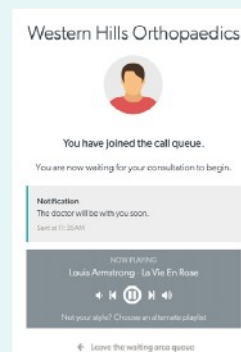
Click on the **clinic link** provided, then click on the **Start Video Call** button.
Click **allow** to allow your camera/mic if prompted

2.



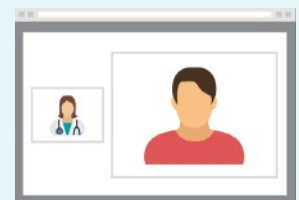
Enter your name and phone number and any other requested information, then click **Continue**

3.



Enter the clinic's online **Waiting Area**

4.



Clinician arrives and the consultation proceeds



What to do if something is not working?

Refer to our [troubleshooting guide](#) [↗](#)

Who to contact if you need help:

Please call reception on 08 9787 9072